SCORE CAVs- A New Strategy on Building Regional & Statewide Flood Resiliency

Shannon Riess, State Floodplain Management Office, Program Manager
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The Catch-22 with Traditional Community Assistance Visits (CAVs)

Community Assistance Visits (CAVs) = redundant, time consuming and inefficient

Traditional approach leads to unclosed CAVs and occasionally strained relationships

Not many communities may be visited through a traditional CAV per year (20-25)
SCORE:
Florida’s State Coordinating Office
Regional Engagement

• Increase State opportunities to interact with more local FPAs
• Present common messaging and hear about regional issues from communities
• Encourage interaction among community FPAs
• Share ideas, develop solutions and strategies on floodplain management
• Identify common NFIP issues to raise with State, Region, HQ, and ISO for CRS
• Help SFMO identify statewide needs to address programmatically
Implementation

- Proposed to conduct CAVs on all communities in Florida (467) in three years
- Eight Regionally-based meetings
  - Three sections of the State (North, Central, South)
  - Provide Training & CECs as incentives
LOGISTICS:
Three-tiered process to efficiently interact with communities and verify compliance

Floodplain tours, Plenary Meetings, Concurrent one-on-one meetings

1. One Plenary Engagement Meeting for 16 to 25 communities.
2. One CAV Report reflecting Plenary discussion, but each community may have specific issues in community-specific sections.
3. Communities address compliance matters unique to them.
Compliance Field Tours

• Identify communities where Regional meetings and community floodplain assessments will be held

• Three teams of two people conduct assessments in communities’ floodplains to examine: new construction, non-compliant properties, non-conforming properties, substantially damaged properties, properties identified as repetitive loss, and mitigated properties

• Compile property address sheets and digital photos of observed potential compliance issues to discuss with individual communities following the plenary sessions at Regional Meetings
Plenary

• Brings education component to CAV Visit that builds common body of knowledge throughout the State
• Reinforces consistent compliance strategies
• Share ideas and solve common problems as a group
• Provides opportunity to discuss important Post-Disaster responsibilities of Floodplain Administrators
Plenary Meetings Cover the Following Topics:

- Flood Ordinances
- Flood Provisions in Florida Building Code
- Flood Map Update Process, and Needs for Outreach
- Permitting & Development (including SI/SD, Historic Structures, ESA)
- Recent Hurricane Damage and Mitigation Assessment Team Work
- Violations & Enforcement
- Post-Disaster Floodplain Management Roles & Responsibilities
- Mitigation Strategies
- NFIP Insurance, Risk Rating 2.0 Development
- Community Rating System
- Plenary Evaluation
POST-DISASTER TOOLKIT
FOR FLOODPLAIN MANAGERMENT

Six Action Items:
1) Plan ahead to communicate to elected officials
2) Assess post-disaster needs & request assistance
3) Document high water marks
4) Make substantial damage determinations
5) Understand NFIP Claims Process, Cost of Compliance
6) Identify post-disaster and mitigation funding assistance

Please refer to the Florida P-D Toolkit for FPAs provided to you
• Conduct 90-minute “one-on-one” compliance meetings with each community to discuss compliance issues observed by SFMO teams who conducted field assessments of development prior to the Regional CAV meetings.

• Prepare individual reports for all communities participating in the Regional meetings that summarizes the plenary sessions and identifies the community-specific compliance issues that must be resolved.

One-on-One Meetings
Challenges & Adjustments

**Challenges**
- Scheduling conflicts for both Floodplain Staff and Communities
- Holidays & Holiday weekends
- HURRICANES!
- Training new staff members

**ADJUSTMENTS**
- Dealing with No Show Communities
- How long does this really take?
What Could This Mean for Other States?

- Program could be scaled for large or small states
- Process has already been approved for CAP-SSSE funding by FEMA (in Florida)
- Easy program to adopt as a ‘CAV Replacement’ strategy
- Florida will prepare SCORE CAV Pilot Program summary report.
Potential for Future Interest